



Steven W. Troxler
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Veterinary Division

R. Douglas Meckes, DVM
State Veterinarian

August 2, 2017

Drs. Joseph Kinnarney and Joseph Jernigan, DBA
Greensboro Pet Spa and Resort, Inc.
2206 Martin Luther King Jr. Drive
Greensboro, North Carolina 27406

Notice of Warning and Notice of Deficiency

**Re: Violation of Title 02, N.C. Administrative Code ("NCAC") Chapter 52J,
Sections .0102(3); .0203(a) and (e); .0204 (a) and (b); .0206; .0207(a); and .0209(7).**

AWS-WL-2017-15

Facility: Greensboro Pet Spa and Resort
License No. 10321

Dear Drs. Kinnarney and Jernigan:

The Animal Welfare Section ("AWS") of the Veterinary Division of the N.C. Department of Agriculture and Consumer Services ("NCDA&CS") conducted facility inspections of Greensboro Pet Spa and Resort ("the kennel") on May 1, 2017, June 23, 2017 and July 31, 2017. The facility inspections were marked "Disapproved" due to the number and severity of the deficiencies as reflected in the inspection reports attached hereto.

At the time of the May 1, 2017 facility inspection, AWS Animal Health Technician Christie Shore ("Inspector Shore") requested that, within 14 days of the inspection, the kennel provide a timeline that detailed the anticipated completion of the corrective actions required for compliance with the NC Animal Welfare Act ("NC AWA") and the rules promulgated pursuant thereto. The facility failed to comply with this request.

At the time of the June 23, 2017 facility inspection, Inspector Shore again directed the kennel to provide a timeline for corrective action within 14 days of the inspection. The kennel provided a partial timeline on July 16, 2017 with an addendum on July 17, 2017. These two responses from the kennel did not address all the deficiencies noted during the inspection and requested more than 120 days to complete corrective actions related to the fencing and concrete. The facility inspection on July 31, 2017 showed that numerous areas remain in non-compliance with the NC AWA and its regulations.

These three facility inspections, along with the kennel's delayed partial response, show that there are numerous continuing deficiencies and areas of non-compliance with the NC AWA and its associated rules. Despite being given the opportunity to correct these deficiencies, the kennel has failed to do so.

Based on the results of the inspections, the kennel is in violation of the following regulations:

- 1) 02 NCAC 52 J .0102(3);
- 2) 02 NCAC 52J .0203(a) and (e);
- 3) 02 NCAC 52J .0204(a) and (b);
- 4) 02 NCAC 52J .0206;
- 5) 02 NCAC 52J .0207(a); and
- 6) 02 NCAC 52J .0209(7).

Pursuant to N. C. General Statute §19A-30, this Warning Letter, in conjunction with the three enclosed Inspection Reports, serves as written notice indicting the respects in which the kennel has failed to satisfy the requirements for the holding of a license as a boarding kennel.

The kennel is directed to make the following corrective actions immediately:

- 1) All animals are to be provided with continuous access to fresh water;
- 2) All primary enclosures are to be properly cleaned a minimum twice a day. Properly cleaned includes the removal of all debris, food waste, excrement or other organic material [02 NCAC 52J.0104(8)]; and
- 3) The kennel is to record time of medication administration as required by 02 NCAC 52J .0102(3).
- 4) Animals are to be removed from the kitchen area as this area is not in compliance for housing or confining animals. Animals may not be kept in this area until the area is compliant with the NC AWA and its associated rules.
- 5) Animals housed in Kennel A9 are to be removed, as this primary enclosure is not in compliance for housing animals. Animals may not be housed in this kennel until it is compliant with the NC AWA and its associated rules.

I acknowledge and accept the timeline submitted on July 16, 2017 by the kennel for corrective actions to address the drainage in Sides B and C to be completed by October 1, 2017.

I find the December 31, 2017 timeline for the concrete and fencing correction actions unacceptable as the delay is excessive and will run into the winter months. This work should be completed by October 31, 2017.

All other corrective actions such as repair of the openings in the kennels (guillotine door area) are to be completed by October 1, 2017. Repairs to the guillotine door areas need to be such that the flashing material is flush and tight against the structure so that the animals are not able to easily dismantle and chew the material.

Continued or future violation of these statutes or regulations will be considered a willful disregard or violation of the same. Such willful disregard or violation of the NC Animal Welfare Act and the rules issued pursuant thereto may result in disciplinary action against your facility's license pursuant to N.C. General Statute §19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under N. C. General Statute §19A-40.

Your immediate attention to this matter is appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read 'Patricia Norris', followed by a horizontal line.

Patricia Norris, DVM, MS
Director of Animal Welfare Section
Veterinary Division

cc: Dr. R. Douglas Meckes, State Veterinarian
Joe Reardon, Assistant Commissioner, NCDA&CS
Tina Hlabse, General Counsel, NCDA&CS
Christopher R. McLennan, Assistant Attorney General
H. Vaughn Ramsey, Registered Agent

Appendix

RELEVANT LAWS AND REGULATIONS

§ 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect. (1977, 2nd Sess., c. 1217, s. 11; 1987, c. 827, s. 67.)

§ 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation. The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2. (1995, c. 516, s. 6; 1998-215, s. 3.)

02 NCAC 52J .0102 RECORDS; BOARDING KENNELS

Operators of boarding kennels shall maintain records of all dogs and cats showing the following:

- (3) veterinary care provided while boarded, which shall include date, times, description of medication (including name and dosage) and initials of person administering product or procedure.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

02 NCAC 52J .0104 DEFINITIONS

As used in this Subchapter:

- (8) "Properly cleaned" means the removal of carcasses, debris, food waste, excrement, or other organic material with adequate frequency.

History Note: Authority G.S. 19A-24; Eff. January 1, 2005.

02 NCAC 52J .0203 OUTDOOR FACILITIES

- (a) In outdoor facilities that are subject to the Animal Welfare Act, primary enclosures and walkways with which an animal comes in contact shall be constructed of sealed concrete or other surfaces impervious to moisture. Gravel may be used if maintained at a minimum depth of six inches and kept in a sanitary manner.
- (e) A suitable method of drainage shall be provided.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. March 23, 2009; January 1, 2005.

02 NCAC 52J .0204 PRIMARY ENCLOSURES

- (a) Primary enclosures shall be constructed so as to prevent contamination from waste and wastewater from animals in other enclosures. All surfaces with which an animal comes in contact shall be impervious to moisture. For primary enclosures placed into service on or after January 1, 2005, no wood shall be within the animal's reach. For primary enclosures in use in a licensed or registered facility prior to January 1, 2005, any damaged wood must be replaced in a manner that does not permit contact with wood by the animal.
- (b) Primary enclosures for dogs and cats shall be structurally sound and maintained in good repair and in a manner to prevent injury to animals and keep other animals out. Primary enclosures shall be constructed so as to provide space to allow each dog or cat to walk, turn about freely, and to easily stand, sit, or lie in a natural position. The height of a primary enclosure other than a cage shall be no less than five feet. All enclosures shall be constructed to prevent the escape of animals.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

02 NCAC 52J .0206 WATERING

Animals shall have continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. Watering receptacles shall be durable and kept clean and sanitized. Damaged receptacles shall be replaced.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

02 NCAC 52J .0207 SANITATION

(a) Waste shall be removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats contained therein and to reduce disease hazards and odors. Enclosures and exercise areas for dogs and cats must be properly cleaned a minimum of two times per day. The animal must be able to walk or lie down without coming in contact with any waste or debris. When a hosing or flushing method is used for cleaning an enclosure, dogs or cats contained therein shall be removed during the cleaning process, and adequate measures shall be taken to protect the animals in other such enclosures from being contaminated with water and other wastes.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

Animals housed in the same primary enclosure shall be maintained in compatible groups, with the following additional restrictions:

- (7) All animals shall be confined in primary enclosures or exercise areas.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
 phone: (919) 715-7111 FAX: (919) 733-6431
 e-mail: aws.agr@ncagr.gov
 URL: www.ncaws.com

36.07125

Latitude

79.946507

Longitude

Inspection Results

Disapproved

Date of inspection

May 1, 2017

Type of inspection Annual inspection

Type of runs Indoor + Outdoor runs

license type 41 - Boarding kennel

License # 10,321

dogs present 12

cats present 1

Number of prim. enclosures

100

GREENSBORO PET SPA AND RESORT

Name of business

JOSEPH KINNARNEY, DVM

Name of owner

2206 MARTIN LUTHER KING JR DRIVE

Street address

GREENSBORO

City

NC

27406

ZIP code

Guilford

County

+1 (336) 272-6584

Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	NOT ACCEPTABLE
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner Information & signature	NOT ACCEPTABLE	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

May 1, 2017

GREENSBORO PET SPA AND RESCUE

JOSEPH KINNARNEY, DVM

GREENSBORO

NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Not Applicable	0207 Long term care program	Acceptable
0207 Build/grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Not Applicable	0207 Animals confined	NOT ACCEPTABLE
		0207 Young with dam	Not Applicable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	NOT ACCEPTABLE
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable
----------------------------------	----------------	--------------------------------	----------------	-----------------------	----------------

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water

Transportation: Care

Inspection Category	Result	Inspection Category	Result
0303 Food & water during transport	Not Applicable	0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

Annual inspection performed. Last inspection performed was a courtesy inspection 10-21-15 with the owner and a contractor to discuss the issues that needed to be addressed. Most of these issues still have not been brought into compliance. The pending issues are as follows:

- 1) 0204 Cross contamination barriers need to be added to the outside kennels at a minimum of 4" in kennel A and C. Their proposal at courtesy inspection was to do 6"x6" barriers between each kennel. There has not been any barrier put into place;
- 2) 0201/0203 Add a larger drain and ensure that it is positioned lower than the concrete so that water can flow easier and not clog in the outside drain in Kennel A;
- 3) 0201 Drain in kennel C was clogged at the time of inspection and appears as it has been that way for a long period of time with leaves and debris.

Digital signature of inspector
(disregard if report has 4 pages)

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 707-3280 FAX: (919) 733-6431
e-mail: agr.aws@ncagr.gov
URL: www.ncaws.com

Inspection date **May 1, 2017**

Greensboro Spa and Pet Resort

Name of business

JOSEPH KINNARNEY, DVM

Name of owner

2206 MARTIN LUTHER KING JR DRIVE

Street address

Greensboro

City

NC

27406

ZIP code

Narrative Explanation, continued

Since previous inspection this facility has experienced a turnover with staff and managers. The recent manager has been there since May and is working on making the improvements that need to be done. She has caulked the large cracks outside of the kennels in kennel A. Staff have painted the inside of building C including the floors and chain length. Even though there were some vaccination records missing the filing of the records appears to be more organized.

There was a long gap in the time that I visited this facility last and ample time was given to bring the previous items into compliance. There are also numerous new inadequacies therefore this inspection was determined to be disapproved. I am requesting that a written time line be sent to me within 14 days as to how and when these items will be addressed. I will be thorough with the follow up process and work with the facility to ensure that it is brought into compliance in a timely manner.

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Digital signature of inspector **Christie Shore**

Digitally signed by Christie Shore
DN: cn=Christie Shore, o=North Carolina
Department of Agriculture and Consumer
Services, email=christie.shore@ncagr.gov,
c=US

Signature of
Management

Jennifer Bray

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
 phone: (919) 715-7111 FAX: (919) 733-6431
 e-mail: aws.agr@ncagr.gov
 URL: www.ncaws.com

36.07125

Latitude

79.946507

Longitude

Inspection Results

Disapproved

Date of inspection

Jun 23, 2017

Type of inspection Follow-up inspection

Type of runs Indoor + Outdoor runs

license type 41 - Boarding kennel

License # 10,321

dogs present 27

cats present 0

Number of prim. enclosures

100

GREENSBORO PET SPA AND RESORT

JOSEPH KINNARNEY, DVM

Name of business

Name of owner

2206 MARTIN LUTHER KING JR DRIVE

GREENSBORO

NC 27406

Guilford

Street address

City

ZIP code

County

+1 (336) 272-6584

Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Acceptable	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of Inspection

Jun 23, 2017

GREENSBORO PET SPA AND RESCUE

JOSEPH KINNARNEY, DVM

GREENSBORO

NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	Acceptable	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Not Applicable	0203 Housing, 1 per animal	Not Applicable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	NOT ACCEPTABLE		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	NOT ACCEPTABLE	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: human	Acceptable
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	NOT ACCEPTABLE	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	NOT ACCEPTABLE	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

Jun 23, 2017

GREENSBORO PET SPA AND RES

JOSEPH KINNARNEY, DVM

GREENSBORO

NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	NOT ACCEPTABLE	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	NOT ACCEPTABLE	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable
----------------------------------	----------------	--------------------------------	----------------	-----------------------	----------------

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water

Transportation: Care

Inspection Category	Result	Inspection Category	Result
0303 Food & water during transport	Not Applicable	0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

Follow up inspection performed in reference to disapproved inspection on May 1, 2017. Once I entered the facility I met Stephanie, the assistant manager. I noted there were 4 small dogs loose behind the counter in the lobby area. I asked about the dogs and she replied that they were all Jennifer's, the manager, dogs. She had to leave unexpectedly and had left her dogs there. Since last inspection I received an email stating what had been done which included the following: pressure washing and sealing the concrete in front yard, B side outside runs, concrete pad between cat house and kennels, fencing and kennels inside of C were painted and A and B on the inside had fencing, gates, and floors painted and sealed.

Digital signature of inspector
(disregard if report has 4 pages)

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Inspection Results**Disapproved**

Date of inspection

Jun 23, 2017

GREENSBORO PET SPA AND RESCUE

JOSEPH KINNARNEY, DVM

GREENSBORO

NC

Narrative Explanation, continued

The following areas have been worked on but are still not in compliance:

- 1) .0203 A Kennel outside - Stephanie stated the drain was sealed in the outside area in front of the kennels but the kennels have not been sealed. A kennel has been pressure washed. This area still needs to be sealed so that surfaces are impervious to moisture;
- 2) .0203 Kennel C outside - Fence posts/rails are rusted causing exposed sharp edges in these kennels. These need to be repaired as soon as possible. Dogs should not be allowed in these kennels until they are repaired as they pose a danger to the dogs. Drain that runs under sidewalk from C kennel is still clogging on a consistent basis. Stephanie stated they were told to stick their arms into the drain as needed to unclog it. However the drain is not sloped properly and there is no trap to block the hair/debris from continually causing a problem. This drain needs to be completely flushed so that water flows freely and a trap needs to be added to clear the pipe easily as needed;
- 3) .0203 Kennel B outside - there was a strong urine smell in this kennel area. The water/run off had pooled at the end of the walkway. The concrete is not even and has no slope in this area in order for the water/run off to drain. Stephanie stated that the outside B kennels were recently sealed with Kennel Seal by her with 2 coats. She also stated concrete sealer was applied (1 coat) to the concrete outside of B Kennels and in front of laundry area and cat house. This area does not appear to be sealed however. Water does not bead on the concrete and the water where sprayed to clean had visibly soaked in to the concrete. I explained to Stephanie that when concrete is sealed properly the water should bead and showed her a picture to help explain. I am requesting that additional layers be applied or use a commercial brand sealer to reapply to be in compliance;
- 4) At previous inspection on kennel A9 was noted as being damaged and was noted in the report to restrict usage of this kennel until it was repaired. Signage was to be hung to state "Do not use". At today's inspection the kennel was in use and there was no sign present. The wall panel has not been repaired;
- 5) Cross contamination barriers are required to be in compliance with the AWA. Kennels A and C do not have cross contamination barriers and therefore are not in compliance. This has been noted on inspections since the May 11, 2015 inspection. The staff stated that the owners feel this is grandfathered in to not have the barriers. This is not grandfathered in nor has it been noted on an inspection that this was acceptable. The concrete is cracked in C where fencing connects and if added the barriers would address this issue as well;
- 6) .0207 Husbandry was lacking throughout the facility. Kennels that were marked "Clean and ready" to use had hair and debris still on the floor and did not appear to have been cleaned. Stephanie stated they may have marked some of them incorrectly. Floors appeared dirty throughout the kennels and aisle walkways. I was at the facility after 12 therefore morning cleaning should have already been completed. Stephanie stated that one staff member quit prior to my arrival and manager had left early.

Digital signature
of inspector**Christie Shore**

Digitally signed by Christie Shore
DN: cn=Christie Shore, o=Animal
Welfare Division, ou=NCDA & CS,
email=Christie.Shore@ncagr.gov, c=US
Date: 2017.06.26 13:34:22 -0400

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 707-3280 FAX: (919) 733-6431
e-mail: agr.aws@ncagr.gov
URL: www.ncaws.com

Inspection date

Name of business

Name of owner

Street address

City

NC

ZIP code

Narrative Explanation, continued

7) .0204 Kennel C guillotine openings are in need of repair. The FRP is coming off and/or the metal is coming off exposing wood framing and posing a danger to the dogs. A & B Kennels need to be repaired as needed in the openings as well.

8) .0205 & .0207 In the cat house I noted that the enclosures had not been cleaned recently. There were numerous spider webs, dead spiders and bugs, and loose cat hair throughout. I asked if there were any cats boarding and Stephanie stated that there was not but one cat left this morning. I asked her which kennel the cat had been in and she pointed to the enclosure that still had a litter box in it. I looked into the enclosure, looked down and found the food and water bowl to still be full. The food however was molded almost entirely across the top of the food. Once Stephanie saw this she said well maybe the cat wasn't in there but there were no other enclosures with anything in them. On the shelving at the window in one of the enclosures I pointed out to Jennifer that proper cleaning was not being performed as there was hair and debris built up where the shelf meets the window;

9) .0210 Rabies and DAPP vaccination was shown on record as not current as of March 2017. Stephanie called the vet on record and verified that the vaccinations were current through 2020. I suggested that when the staff makes the reservations for boarding they should pull the animal's file and confirm that all is current. If not they can inform the client and request that updated information be brought in when they come or have the vet fax updated records before they drop the animal off.

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Digital signature of inspector

Christie Shore

Digitally signed by Christie Shore
DN: cn=Christie Shore, ou=Animal Welfare
Division, ou=DA & CS,
email=Christie.Shore@ncagr.gov, c=US
Date: 2017.05.30 13:57:48 -0400

Signature of
Management

Jennifer Bray

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 707-3280 FAX: (919) 733-6431
e-mail: agr.aws@ncagr.gov
URL: www.ncaws.com

Inspection date June 23, 2017

Greensboro Pet Spa and Resort

Name of business

Joe Kinnarney, DVM

Name of owner

2206 Martin Luther King Jr. Dr

Street address

Greensboro

City

NC

ZIP code

Narrative Explanation, continued

At time of inspection the following items were noted:

- 1) All undistributed food and treats were properly stored in sealed containers that have been purchased since the last inspection;
- 2) Sign-in/sign-out is being properly implemented;
- 3) Medical treatments and meds are being properly documented along with exact time administered;
- 4) Fencing and floors have been painted in the AB inside kennels.

At the disapproved inspection on May 1, 2017 I requested a time line be sent to our office within 14 days. The only thing we have received is an email from Jennifer on May 3, 2017 stating that she was working on getting the time line and the email listing what had been done as I previously wrote about in this inspection that was sent without a name as to whom it was from. I am again requesting a time line to be sent to me within 14 days addressing all issues on this inspection. This inspection is a second disapproved inspection.

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Digital signature of inspector

Signature of
Management

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
 phone: (919) 715-7111 FAX: (919) 733-6431
 e-mail: aws.agr@ncagr.gov
 URL: www.ncaws.com

Inspection Results

Disapproved

Date of inspection

Jul 31, 2017

Type of inspection Follow-up inspection

Type of runs Indoor + Outdoor runs

license type 41 - Boarding kennel

License # 10,321

dogs present

cats present

Number of prim. enclosures

100

36.07125

Latitude

79.946507

Longitude

GREENSBORO PET SPA AND RESORT

Name of business

JOSEPH LINNARNEY, DVM

Name of owner

2206 MARTIN LUTHER KING DRIVE

Street address

GREENSBORO

City

NC

27406

ZIP code

Guilford

County

+1 (336) 272-6584

Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Acceptable	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	NOT ACCEPTABLE

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

Jul 31, 2017

GREENSBORO PET SPA AND RESCUE

JOSEPH LINNARNEY, DVM

GREENSBORO

NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	NOT ACCEPTABLE	0203 Housing, 1 per animal	Not Applicable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	NOT ACCEPTABLE		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	NOT ACCEPTABLE	0204 Fence height \geq 5 feet	Acceptable	0204 1:10 ratio, person: human	Acceptable
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	Acceptable	0204 Cats, \geq 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	NOT ACCEPTABLE	0204 Solid resting surface	Acceptable	0204 Cats, \leq 12 / enclosure	Acceptable
0204 Enclosures in sound repair	Acceptable	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if $>$ 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	NOT ACCEPTABLE	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

Jul 31, 2017

GREENSBORO PET SPA AND RESCUE

JOSEPH LINNARNEY, DVM

GREENSBORO

NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	NOT ACCEPTABLE	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm. commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Not Applicable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable
----------------------------------	----------------	--------------------------------	----------------	-----------------------	----------------

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water

Transportation: Care

Inspection Category	Result	Inspection Category	Result
0303 Food & water during transport	Not Applicable	0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

I performed a follow inspection from the disapproved inspections from May 1, 2017 and June 23, 2017. I arrived today around 11:00 am. Upon arrival no one was in the front office. I proceeded to walk to the back when two employees walked up from the back. I asked if Tiffany or Stephanie (the managers) was working and they stated no. I introduced myself and explained that I was there for a follow up inspection. I asked if either of them knew what had been done since the last inspection and they stated that the rusted chain length had been capped off/ repaired in C building outside and that fencing has been painted in C as well. Female staff member stated that

Digital signature of inspector
(disregard if report has 4 pages)

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Inspection Results

Date of inspection

Disapproved

Jul 31, 2017

GREENSBORO PET SPA AND RESCUE

JOSEPH LINNARNEY, DVM

GREENSBORO

NC

Narrative Explanation, continued

the inside of the kennel openings had been repaired and that A side had been pressure washed and resealed. The male staff member stated that they had also cleaned the cat building including cleaning out all the hair/debris. I told the staff that I was going to do a walk through and they could walk with me or continue with their work as they were in the middle of cleaning. I began in the kitchen area and found that there was a small fence placed in there with 4 small dogs in it. The fencing did not meet together and was up against the kitchen cabinets. The dogs had access to the wooden cabinets, wooden baseboards and sheetrock walls. I requested that these 4 dogs be removed from the unapproved area and into kennel runs. This was done before I left the facility. At the last 2 inspections we discussed that if they were going to have daycare dogs in the front they could only do this in the front entrance way with a fence that that made a complete enclosure where there would be no access to the areas not impervious in the room. I also told them that it would have to be approved by me before use once set up. There were 4 bowls in the fenced in area in the kitchen but there was no water in any of them. From this point I continued on with my inspection.

(see attached continuation)

Digital signature
of inspector**Christie Shore**

Digitally signed by Christie Shore
DN: cn=Christie Shore, o=Animal
Welfare Division, ou=NCDA & CS,
email=Christie.Shore@ncagr.gov, c=US
Date: 2017.08.02 14:21:13 -0400

The following items have been addressed since last inspection:

- 1) .0203 Outside kennel area A has been pressure washed and sealed again;
- 2) .0203 The fence posts/rails in the outside kennels of C building have been repaired. The damaged ends have been cut off and capped with end caps and/or replaced with new posts. Fencing has been painted as needed where rusting had occurred in this area. These improvements look great;
- 3) .0203 Outside kennel area A was much cleaner than the last two inspections;
- 4) .0203 Cover was added to the outside drain in C kennels to catch the hair/debris and if kept clean allows water to drain easily;

The following items have been addressed but are still not in compliance:

- 1) .0204 Some of the openings in the kennels (guillotine door area) have been recovered (reflashed). This material has not been attached securely therefore it is not acceptable as the dogs can easily pull this off and/or chew the edges. The material old and new needs to be securely attached to the openings so that it is flush with the sides;
- 2) .0204 The staff stated that the cat rooms were being cleaned better and that they had performed a thorough cleaning removing all the excess hair buildup in the process. When I entered the cat room I did notice that it smelled cleaner. Once inside I inspected the shelf areas in the enclosures and found that hair/litter was still in between the walls and shelves. The wire that separates the kennels needs to be sanded down and repainted and needs to be securely attached where it has loosened from the walls/framing. Spider webs/bugs were still present;
- 3) .0102 Medical records are being documented as required however again as noted in previous inspection the times are missing on several entries. The time including the exact time and am or pm must be documented;

The following inadequacies were noted at today's inspection and/or still in need of addressing since last inspection:

- 1) .0206 4 dogs in the unapproved area in the kitchen were without access to water;
- 2) .0204 On both disapproved inspections I noted that Kennel A9 was to be closed down until repaired due to the back wall being damaged. At today's inspection the kennel was still occupied and did not have a "Do Not Use" sign posted as requested at both visits. This kennel is still in need of repair and shall not be used until repaired;
- 3) .0206 There was one dog in the outside play yard area. This dog did not have water or a water receptacle. I asked the male staff member to get the dog some water and reminded him of the statute that states, "Animals shall have continuous access to fresh water..."
- 4) .0203 Chain length is pushed out at the bottom of the outside play yard on the side and dog could push through allowing them to escape. The bottom rail is rusted out across the bottom of this fenced in area. Chain length must be repaired/replaced as needed in this outside play yard;
- 5) .0207 As of 12:00 pm cleaning had not been performed inside therefore the water bowls were dirty and some were very low. I asked if they had cleaned this area yet and the female staff member stated

no and asked what the requirements were. I told her that they had to be cleaned at least twice a day. Owner had stated in a recent email that he had worked with staff on properly cleaning and the requirements of the AWA since last inspection;

6) .0203 Improper drainage noted as water/waste water cannot flow adequately in the outside area of B building as concrete does not slope properly. Time line stated that this would be completed by October 1, 2017;

7) Overall husbandry is still lacking;

8) .0203 Cross contamination barriers must be constructed in outside kennels A & C. The AWA reads as follows: **NCAC 52J .0204 PRIMARY ENCLOSURES**

(a) Primary enclosures shall be constructed so as to prevent contamination from waste and wastewater from animals in other enclosures. All surfaces with which an animal comes in contact shall be impervious to moisture.

The enclosures have a guillotine door that allows the dog to have access to inside and outside therefore the outside kennel and the inside kennel are considered the Primary Enclosure for each dog. The enclosures in B Kennels have block walls built between each kennels. Dr. Kinnarney wants to meet in person to discuss this, no meeting set up at this time;

9) .0203 All cracks, crevices, holes, etc. in concrete need to be repaired throughout. Time line stated this will be completed by December 31, 2017.